

Texas A&M University Libraries

A Season of Transformation

Julie Mosbo Ballestro

University Librarian and Assistant Provost



Leadership

- ▶ **Julie Mosbo Ballestro**, University Librarian & Assistant Provost, jmosbo@tamu.edu
- ▶ **Susie Goodwin**, Executive Associate University Librarian, sgoodwin@tamu.edu
- ▶ **Stephanie Fulton**, AUL Health Sciences & Veterinary Medicine, s-fulton@tamu.edu
 - ▶ **Stephanie Graves**, AUL Academic Engagement, stephaniegraves@tamu.edu
- ▶ **Doug Hahn**, AUL Information Access, Discovery, & Stewardship, dhahn@tamu.edu
 - ▶ **Derek Halling**, AUL Research & Digital Scholarship, dhalling@tamu.edu
 - ▶ **Robin Hutchison**, AUL Special Collections & Archives, r-hutchison@tamu.edu

Academic Engagement

- ▶ OpenEd
- ▶ Student Engagement and Outreach
- ▶ Learning and Curricular
- ▶ Online Learning
- ▶ The Studio
- ▶ AskUs
- ▶ Get It For Me
- ▶ Acquisitions & Collection Strategies



OpenEd

Current Service:

- **Acquire** | Purchase of library ebooks as course materials
- **Classify** | Identify current course materials available through the library
- **Issue** | Operate publishing program for Open Educational Resources (OERs)

Planned Service:

- **Learn** | Create related professional development workshops
- **Link** | Integrate course reserves and course material affordability options
- **Read & Publish** | Develop sustainable models for knowledge generation, dissemination, and publishing

Primary Contact: Open Position, Director (Currently Hiring)

Request a Consult: Stephanie Graves stephaniegraves@tamu.edu





Student Engagement

Current Service:

- **Host** | Create Libraries' programs and events
- **Expand** | Deepen the connection between student success and library resources
- **Collaborate** | Partner with campus stakeholders and student organizations to enhance student success in the libraries

Planned Service:

- **Build** | Grow the team to expand outreach potential
- **Fortify** | Strengthen existing programs with strategic campus partners

Primary Contact: Jillian Eslami, Coordinator, jeslami@tamu.edu

Request Libraries Participation for Event: jeslami@tamu.edu

Learning and Curricular Services

Current Service:

- **Lead** | Utilize librarians to teach students how to find, evaluate and ethically use sources in research
- **Cooperate** | Collaborate with a librarian on assignment design to incorporate information literacy skills

Planned Service:

- **Grow** | Hire additional learning librarians, one per college/school
- **Support** | Work with colleges/schools to review curriculum and develop lesson plans for information literacy skills
- **Teach** | Conduct faculty development workshops on information literacy, curriculum design and assessment

Primary Contact: Alex Mitchell, Coordinator, mitchela@library.tamu.edu

Library Instruction Request: tx.ag/InstructionRequest





Learning and Curricular Services

Librarians:

- College of Agriculture & Life Sciences | Heather Freas Adair
- School of Architecture | Marcella McGowan
- College of Arts & Sciences | Open Position (Currently Hiring)
- School of Education & Human Development | Eryn Bartlick
- College of Engineering | Open Position (Currently Hiring)
- Mays Business School & The Bush School of Government and Public Service | Open Position (Currently Hiring)
- School of Performance, Visualization & Fine Arts | Open Position (Currently Hiring)

Health Science Center and Veterinary Medicine & Biomedical Sciences:
Information on HSC and VMBS contacts are listed in the “Health Sciences & Veterinary Medicine” slide later in the presentation

Online Learning

Current Service:

- **Teach** | Create library resource tutorial videos for online learners
- **Explain** | Develop online modules to teach basic research processes
- **Collaborate** | Embed library resources in learning systems (Canvas, etc.)

Planned Service:

- **Inspire** | Create advanced multimedia workshops and online tutorials

Primary Contact: Pam Hill, Coordinator, pamhill@library.tamu.edu

Tutorial Directory: tx.ag/TutorialDirectory

The Studio

Current Service:

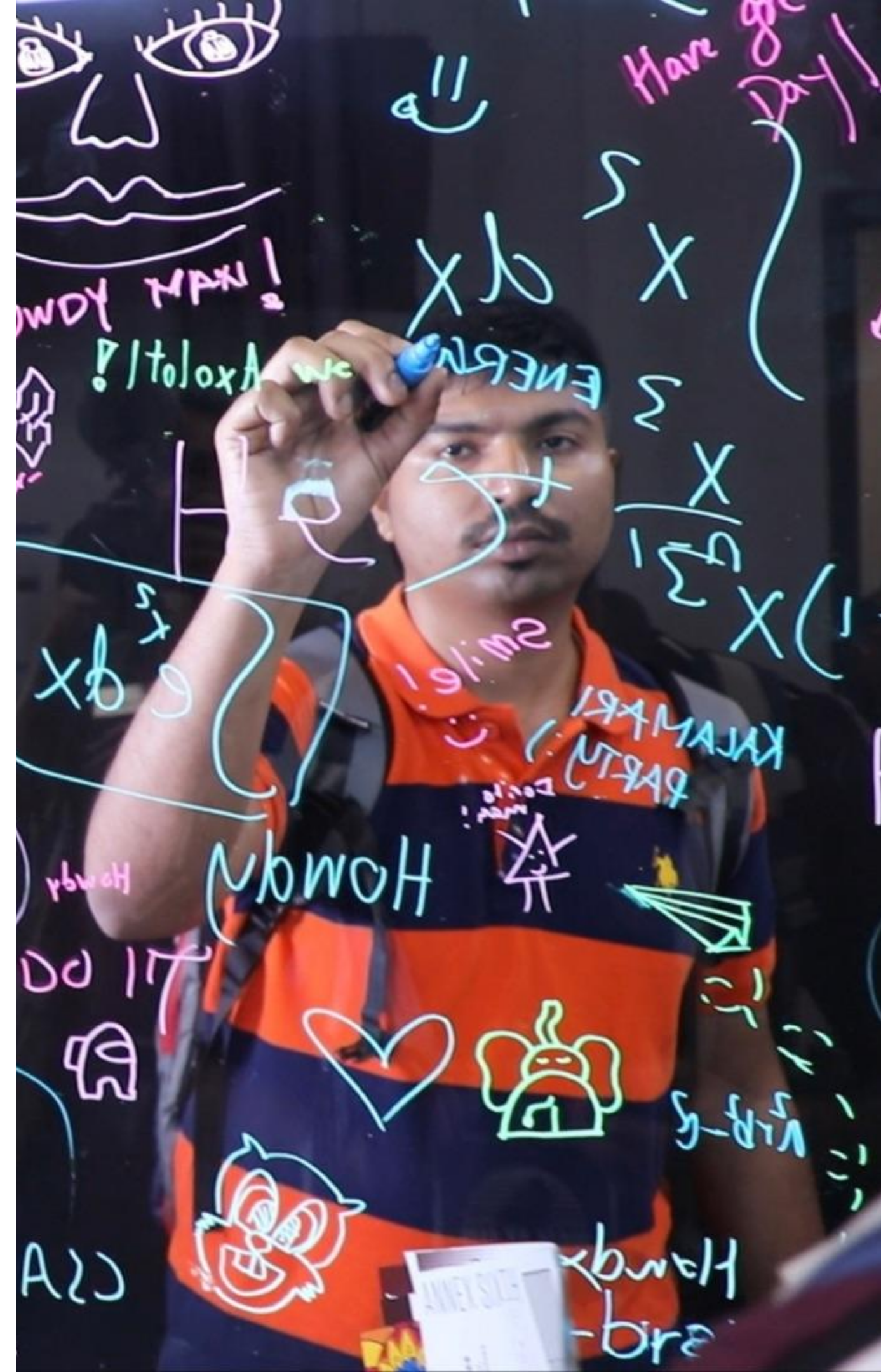
- **Instruct** | Studio staff teaches students the technology to create multimedia projects
- **Create** | Reserve video recording studios, whisper (podcast) rooms, lightboard learning glass
- **Design** | Provide editing labs with high-end software for multimedia projects

Planned Service:

- **Expand** | Expand innovation lab for main and west campus to include a wide variety of curriculum connections and experiential learning

Primary Contact: Bob Perez, Studio Manager, bobperez@library.tamu.edu

More Information & Studio Reservations: tx.ag/LibrariesStudio





AskUs

Current Service:

- **Check Out** | Loan library books, articles, technology, equipment, media, and course reserves
- **Inform** | Answer questions related to all Libraries' resources and services
- **Provide** | Create a welcoming and safe study environment

Planned Service:

- **Help** | Reduce student debt by expanding Libraries' loanable equipment with the Tech Bar
- **Welcome** | Provide space to strategic campus partners to expand service access for students

Primary Contact: Open Position, Director (Currently Hiring)

For Help: Get library help via text, chat, email, in-person, or book a Zoom appointment with a librarian at tx.ag/LibrariesAskUs

Get It For Me

Current Service:

- **Gather** | Get books, articles, and more from Texas A&M, or from other libraries across the state, nation, and the world
- **Adapt** | Offer eligible items to be delivered electronically, and print items delivered to a Texas A&M library near you
- **Support** | Give service to Texas A&M-affiliated library users for free

Planned Service:

- **Enhance** | Provide fast and reliable access to scholarly content with Article Galaxy Scholar

Primary Contact: Lan Yang, Director, zyang@library.tamu.edu

Sign In to Get It For Me: tx.ag/GetItForMe using your Texas A&M NetID





Collections Strategies & Acquisitions

Current Service:

- **Research** | Purchase new library resources for research and curricular needs
- **Support** | Resolve access issues to library resources
- **Connect** | Align resources with Texas A&M research and curriculum needs

Planned Service:

- **Adapt** | Ensure the Libraries retain a relevant and accessible collection
- **Assist** | Purchase materials with direct connections to curricular support
- **Grow** | Increase access to open access materials

Primary Contact: John Ballestro, Director, jballestro@library.tamu.edu

Suggest a Purchase: tx.ag/SuggestPurchase

Research

- ▶ Research and Scholarly Initiatives
- ▶ Scholarly Communications and Data Stewardship
- ▶ Electronic Resources and Open Access





Research & Scholarly Initiatives

Current Service:

- **Help** | Support upper-level student research through literature reviews, thesis and citation management, etc.
- **Assist** | Provide Faculty Research support for grants, journals, evaluations and open access
- **Display** | Show research impact through citation analysis, data collection and author profiles

Planned Service (To Come in Spring 2024):

- **Aid** | Conduct systematic review & evidence synthesis support for social sciences/engineering
- **Tailor** | Supply individualized support for specific needs of colleges/schools
- **Teach** | Educate on patent applications and searching for patents

Primary Contact: Alyson Vaaler, Director, asvaaler@library.tamu.edu

Request a Research Consult through AskUs: tx.ag/LibrariesAskUs

Research & Scholarly Initiative

Librarians:

- College of Agriculture & Life Sciences | David Hubbard
- School of Architecture | Pauline Melgoza
- College of Arts & Sciences | Open Position
- School of Education & Human Development | Diana Ramirez
- College of Engineering | Jessie Simpson
- Mays Business School & The Bush School of Government and Public Service | Open Position
- School of Performance, Visualization & Fine Arts | Open Position

Health Science Center and Veterinary Medicine & Biomedical Sciences:
Information on HSC and VMBS contacts are listed in the “Health Sciences & Veterinary Medicine” slide later in the presentation



Scholarly Communications & Data Stewardship

Current Service:

- **Meet** | Consult on Data Management Plans (DMP) for research
- **Teach** | Instruct on responsible use of generative AI for research and systematic reviews
- **Lead** | Direct Technology Services on institutional repository/data management
- **Connect** | Support Scholars@TAMU

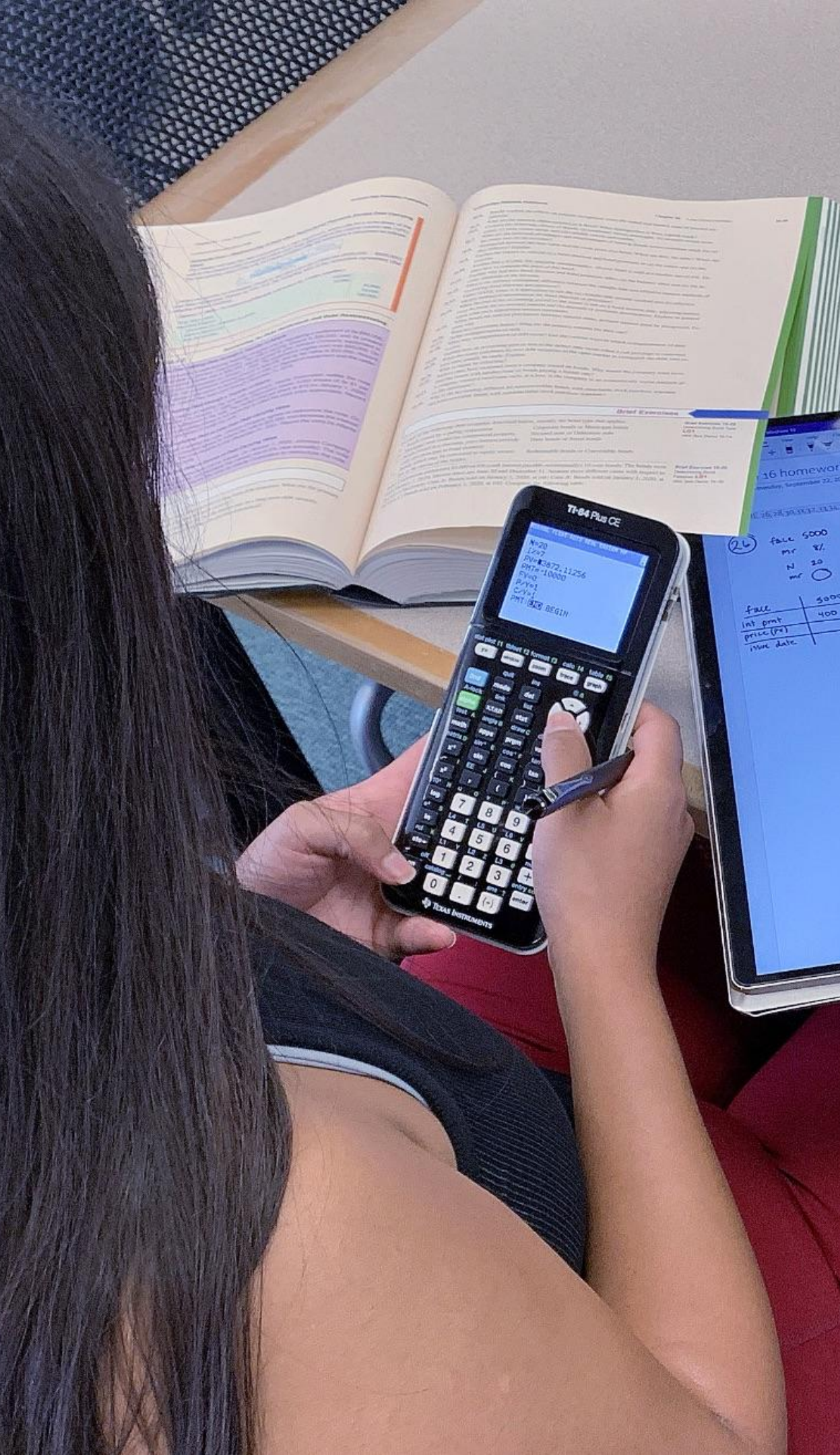
Planned Service:

- **Guide** | Consult on copyright and fair use
- **Link** | Conduct data custodianship guidance and data curation

Primary Contact: James Creel, Director, jcreel@tamu.edu

Request a Consult: Current Clients [tx.ag/Instruction](https://www.tamu.edu/tx/ag/Instruction) | New Clients [tx.ag/LibrariesAskUs](https://www.tamu.edu/tx/ag/LibrariesAskUs)





Electronic Resources

Current Service:

- **Manage** | Develop open access journal publication negotiations for increased faculty exposure
- **Track** | Keep up-to-date listings of publication cost-saving opportunities
- **Facilitate** | Identify and acquire electronic resources by leveraging print cancellation cost savings

Planned Service:

- **List** | Register journals with access tools for trials and new resource consideration
- **Assist** | Provide usage data and support for affiliated resource purchases

Primary Contact: Eric Hartnett, Director, ehartnett@library.tamu.edu

Learn About Open Access: tx.ag/OpenAccessPublishing

Special Collections & Archives

- ▶ Special Collections
- ▶ University Archives
- ▶ University Records Management



Special Collections & Archives

Current Service:

- **Guide** | Provide consultation and reference assistance
- **Connect** | Collaborate with stakeholders to develop collections that support curriculum and research
- **Showcase** | Promote the university's unique resources through exhibitions

Primary Contact: Robin Hutchison, AUL, r-hutchison@tamu.edu

Request a General Consult: CushingReference@library.tamu.edu

Request Instruction: tx.ag/InstructionRequest



Special Collections & Archives

Planned Service:

- **Advance** | Improve access to materials through digital initiatives expansion
- **Revive** | Reestablish maps and book arts programs
- **Connect** | Increase involvement with campus departments to develop and support programming initiatives
- **Cultivate** | Provide opportunities for student growth through internships, fellowships, and practicums
- **Craft** | Create an oral history program to provide leadership in the creation, use, and preservation of oral history and digital storytelling content, methodologies, research, and scholarship



Special Collections: Strengths

Collections & Curators:

- Book History & Book Arts | Currently hiring a new librarian
- Chapman Texas History & Borderlands, Range Livestock | Anton duPlessis
- Colonial Mexican | Anton duPlessis
- Cultural Studies, Women & Gender Studies | Jeremy Brett
- French Collection | Felicia Piscitelli
- Historic Veterinary Research Collection | Nancy Burford
- Maps | Currently hiring new curator
- Military History, Maritime | Anton duPlessis
- Rare Books, Literature, Americana | Beth Kilmarx
- Science Fiction & Fantasy | Jeremy Brett

Primary Contact: Beth Kilmarx, Assistant University Librarian, bkilmarx@tamu.edu



University Archives

Current Service:

- **Maintain** | Serve as the official repository for archival state records created or received by the university
- **Protect** | Preserve records of enduring value of university units and individuals, including faculty, staff, administrators, and students
- **Connect** | Collaborate with stakeholders, including former students, to develop collections that document Texas A&M history

Request a Consult: Krista Oldham, Director, koldham@tamu.edu

Request Instruction: tx.ag/InstructionRequest



University Archives: Records Management

Current Service:

- **Manage** | Records inventory and develops retention plan in support of state and federal laws
- **Uphold** | Provides records storage, retrieval and destruction
- **Teach** | Provides records management training in all areas of application of records management policies and procedures
- **Connect** | Serves as a liaison between university offices and the University Archives

Planned Service:

- **Organize** | Assists in developing filing systems and file naming conventions
- **Digitize** | Assists in planning digitization and document management implementations
- **Maintain** | Assists in creating robust systems for electronic records management, including email and research data

Primary Contact: Krista Oldham, Interim Records Manager, koldham@tamu.edu

Information Access, Discovery & Stewardship

- ▶ Digital Collections
- ▶ Web and User Experience
- ▶ Metadata
- ▶ Preservation





THE LIBRARIES' DIGITAL REPOSITORY
MEANS YOU'LL NEVER FORGET

WHAT
KYLE FIELD
LOOKED
LIKE.

Digital Collections

Current Service:

- **Build** | Manages the continued growth and development of the Libraries' digital collections
- **Connect** | Assists partners with new digital collection projects, and facilitates cooperation with other educational institutions

Planned Service:

- **Grow** | Strategically develop the digital library into a comprehensive repository
- **Manage** | Develop strategies for the repository in development of new course content
- **Research** | Focus continuing collection development on research interests

Primary Contact: Open Position, Director (Currently Hiring)

View Digital Collections: tx.ag/DigitalCollections

Website & Digital User Experience

Current Service:

- **Administer** | Oversees the Libraries' catalog
- **Organize** | Ensures discovery to 430+ databases, 17,300+ eJournals, 3,433 eBooks, 370+ newspapers and more
- **Direct** | Manages the digital library experience
- **Manage** | Oversees 200+ research and class guides

Planned Service:

- **Improve** | Aggregated Search: Searches all library resources and produces a single results page
- **Build** | Develop the website

Primary Contact: Bonnie Gardner, Coordinator, bgardner@tamu.edu





Metadata & OAKTrust

Current Service:

- **Inform** | Provides description used for inventory and access to Texas A&M physical and digital collections
- **Collaborate** | Works with physical and digital collection owners to create/update metadata and ingest repository collections
- **Simplify** | Organizes repository collections for best access
- **Assist** | Provides support and metadata for Online Journal System (OJS) open access journals, including legacy journals, expedited ISSN requests, and Digital Object Identifiers (DOI) tx.ag/OpenAccessJournals

Primary Contact: Lisa Furubotten, Director, cuaco@tamu.edu

Request a Consult: Charity Martin, Serials Cataloger and Metadata Librarian, charity.martin@tamu.edu

Preservation

Current Service:

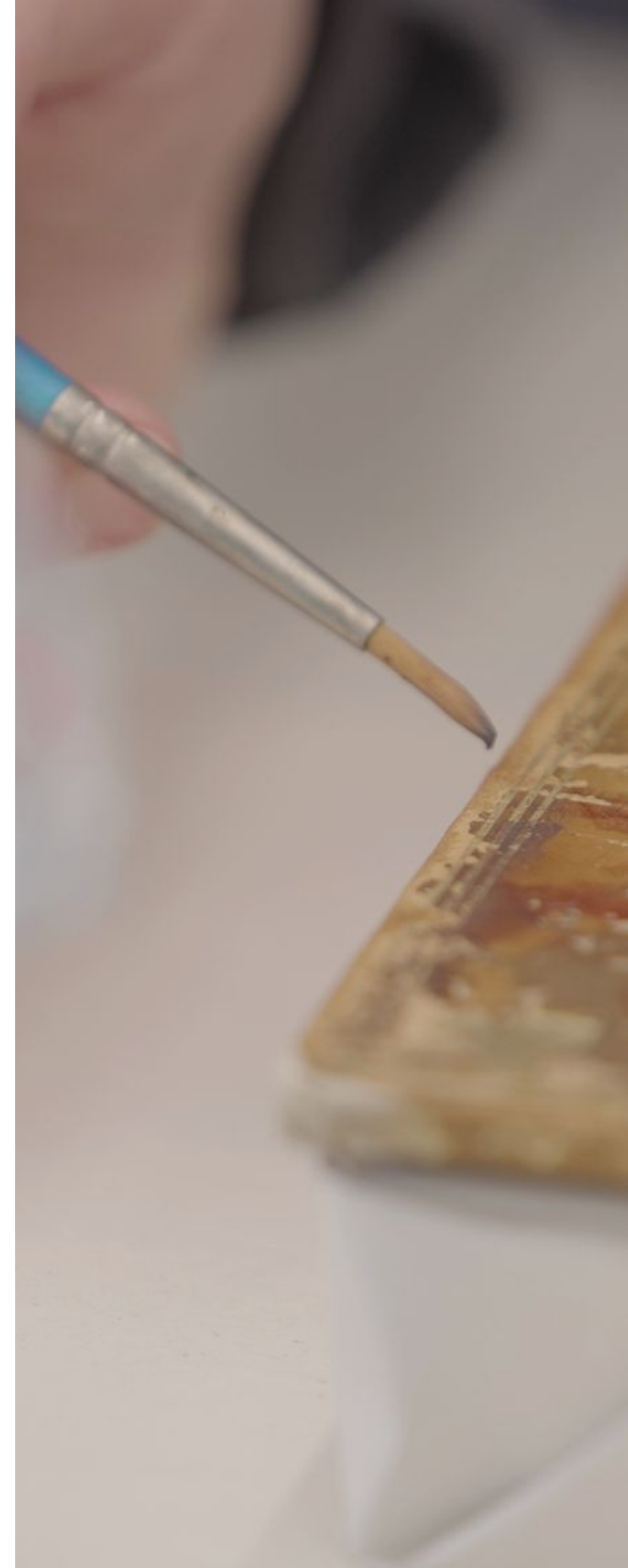
- **Support** | Continue preservation assistance program to help campus partners preserve their collections
- **Manage** | Provide preservation, storage, disaster planning, and digitization consultations and instruction
- **Fix** | Provide digital preservation and storage solutions for Libraries-affiliated projects

Planned Service:

- **Welcome** | Provide lab spaces to host preservation-related classes, workshops, and tours
- **Link** | Digitization of and digital access to collections transferred to University Archives

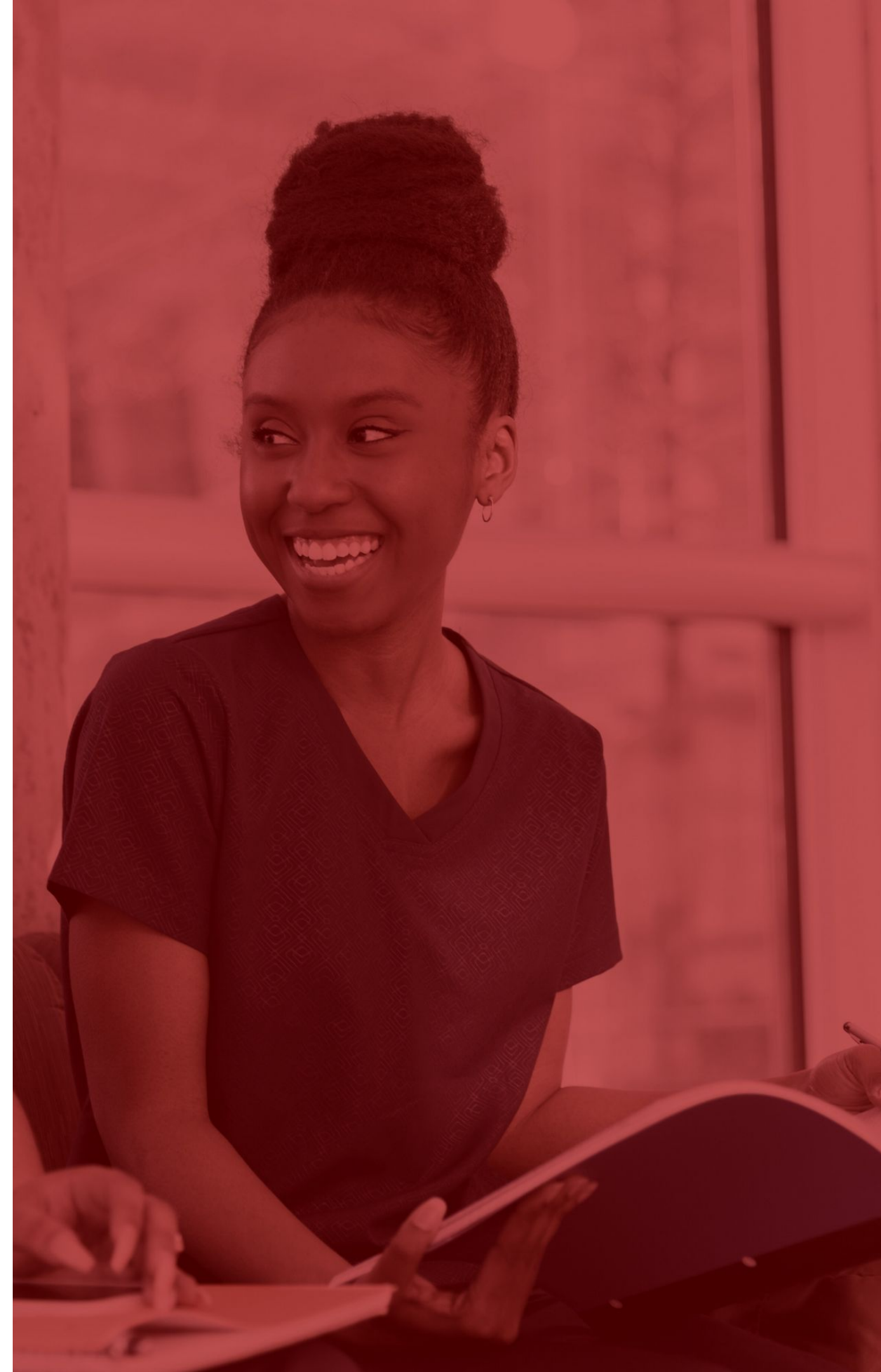
Primary Contact: Sean Buckner, Director, sbuckner@tamu.edu

Request a Consult: Sean Buckner, Director, sbuckner@tamu.edu (Digital Solutions), Ian Muise, iwmuise@tamu.edu, (Condition Assessments), Kristen Chilek, chilekk@tamu.edu, (Collections Care)



Health Sciences & Veterinary Medicine

- ▶ Research & Education
- ▶ Collections & Access
- ▶ Client Services (AskUs)
- ▶ Systematic Reviews & Expert Searching



Health Sciences & Veterinary Medicine

Primary Contacts:

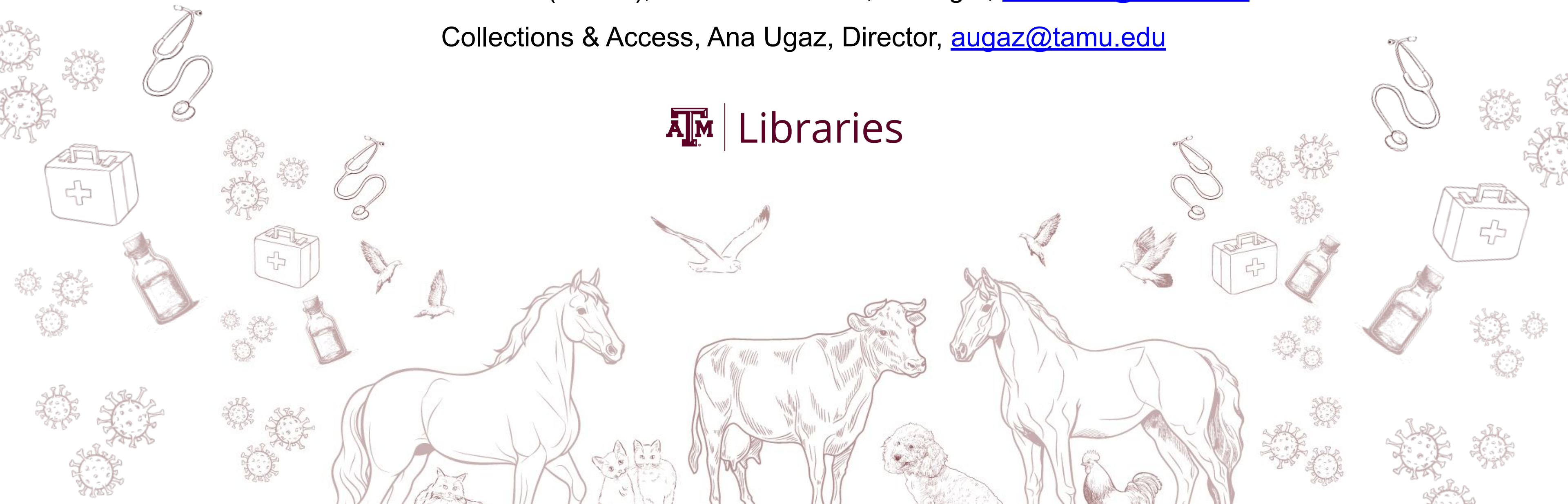
Research & Education, Emme Lopez, Assistant University Librarian, elopez@tamu.edu

Systematic Reviews & Expert Searching, Margaret Foster, Librarian, margaret.foster@tamu.edu

Client Services (AskUs), Chandler Nichols, Manager, c.nichols@tamu.edu

Collections & Access, Ana Ugaz, Director, augaz@tamu.edu

 | Libraries



Health Sciences & Veterinary Medicine

Current Service:

- **Preserve** | Maintain a collection that meets the needs of health sciences and veterinary medicine in the Texas A&M community
- **Teach** | Provide curricular instruction to support evidence-based practice
- **Guide** | Provide consultations on research and scholarly communication topics
- **Support** | Provide expert search service for research projects, grants, and literature reviews
- **Manage** | Maintain circulation of library books, laptops, and other items supporting active learning in library spaces

Request an Instruction Sessions or Research Consult: askmsl@tamu.edu

Suggest a Purchase: tx.ag/MSLPurchaseRequest





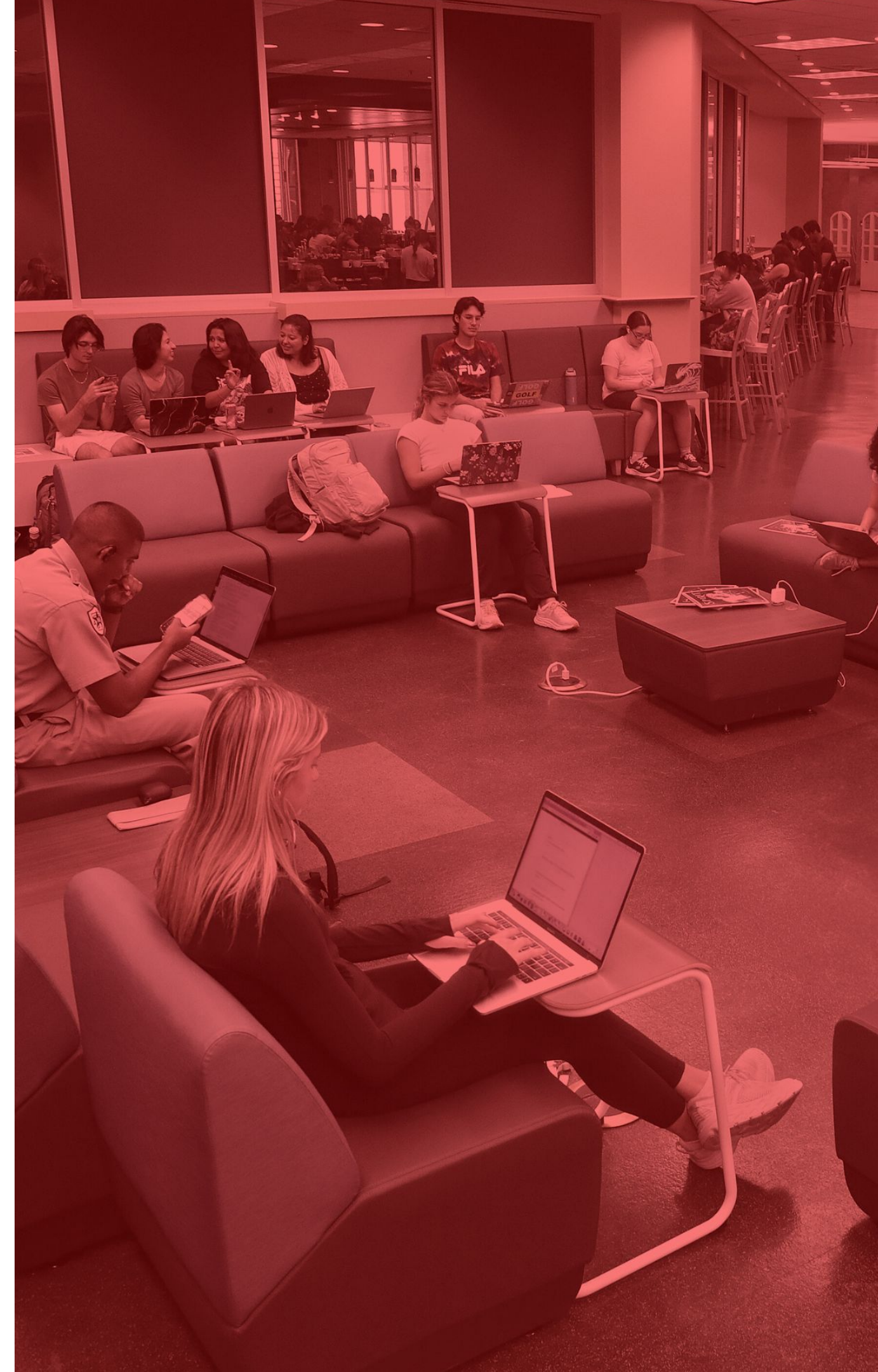
Health Sciences & Veterinary Medicine

Planned Service:

- **Assess** | Reestablish the systematic review service for all HSVM faculty and introduce sustainable support for students through experiential learning and “teachback” opportunities
- **Launch** | Develop website that focuses on client groups
- **Grow** | Hire community partner librarians to meet needs of distributed campus locations
- **Connect** | Engage with campus leaders, faculty, and students to promote library services
- **Revive** | Refresh library space at regional locations

Spaces

- ▶ Spring & Summer 2024 space planning
- ▶ All Libraries' spaces
- ▶ Engagement with students, staff, and faculty
- ▶ Creating spaces for present and future
- ▶ Opportunities:
 - collaborative, creative, discovery, learning



THANK YOU FOR YOUR TIME

Leadership + Innovation + Growth

Questions & Answers

library.tamu.edu |    @tamulibraries

